

Driving Impact: Social Care Networks

Since January 2025, New York State's Social Care Networks (SCNs) have expanded across the state and strengthened a coordinated care model that connects Medicaid members to evidence-based services addressing health-related social needs (HRSNs).

Accelerating Medicaid member reach

SCNs are driving growth in statewide screening and engagement:



1,000,000+
members have been screened

4.8X↑

growth in weekly screening
rates in the past 12 months

Promoting access to new services



Housing supports



Food and nutrition assistance



Transportation



Enhanced care management



Navigation to new and existing local, state, and federal programs

Improving timely connections to services

SCNs are delivering connections from screening to services by engaging with members digitally, telephonically, and in-person at convenient locations:



3,000
navigators are connecting
members to services



SCNs have embedded navigators at clinical and community sites including WIC offices, pregnancy and post-partum clinics, safety-net hospitals, health homes, and expanding to other settings

Connecting systems and strengthening HRSN service provider networks

SCNs have established a foundation for HRSN service delivery:

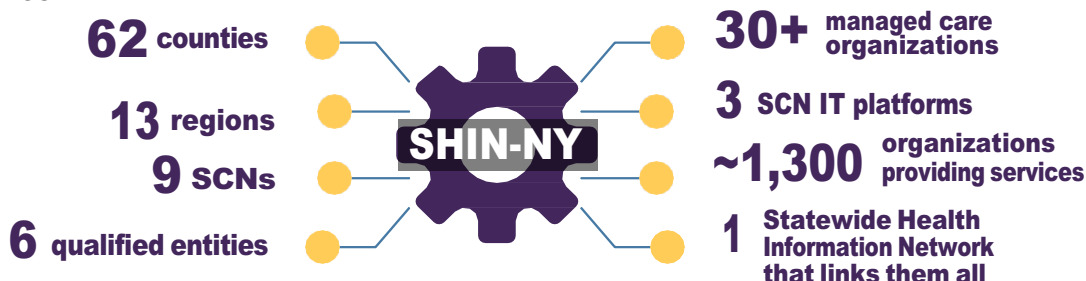


1,300+ organizations provide care management or enhanced HRSN services including housing, nutrition, and transportation services



~600 community-based organizations (CBOs) received capacity funding to expand services

These ecosystem partners work together to connect members to services and track outcomes:



Member voices

Rebuilding After Rock Bottom

Doug, 59 — Rockland County



"It's a very rough time in my life. But I'm in good spirits, and this program is great."

After a workplace injury led to opioid addiction and the loss of his business, Doug rebuilt his life with support from Supportive Futures Foundation, a Hudson Valley Care Coalition Social Care Network partner. They now deliver balanced, medically tailored meals weekly and help cover utility bills when money is tight.

"Financial hardship doesn't define who you are as an individual. It defines how you overcome it and get back on track."

Finding Stability for Herself and her Children

Shaniqua, 33 — Orange County



"I was jumping for joy."

A mother of four living with lupus and mental health challenges, Shaniqua's life changed when she was approved for Social Care Network food support. After surgery and with strict dietary restrictions, medically tailored low-sodium meals have become essential to her and her children's health.

"I'm not worrying anymore. Less worry, less anxiety... things are more organized now."



For more information, visit:

<https://health.ny.gov/SocialCareNetworks>



Department of Health
Medicaid